

Important Web Addresses & Phone Numbers

CCC Student Financial Services Office Fax Number: Email Address:	(315) 294-8470 (315) 252-2185 financialservices@cayuga-cc.edu
Financial Aid Downloadable Forms: go to cayuga-cc.edu, click on Financial Aid, next click on Download Financial Aid Forms, choose the tab for the aid year for the required forms	
CCC HelpDesk	(315) 501-1993 helpdesk@cayuga-cc.edu
FAFSA and FSA ID (studentaid.gov account) FSA ID (studentaid.gov account) questions To apply on-line, make corrections, check status CCC's school code – 002861	1-800-433-3243 studentaid.gov
STUDENT LOANS Student Loan Information Collection/Default for Direct Loans	studentaid.gov 1-800-666-0991
NEW YORK STATE AWARDS (TAP, EXCELSIOR, other state awards) To apply online / online status check / school code change CCC's school code – 2005	hesc.ny.gov 1-888-697-4372
TAX INFORMATION Federal IRS Tax Return Transcript New York State Tax Department	irs.gov 1-800-908-9946 1-518-457-5181
PAYMENT PLAN Nelnet Tuition Payment Plan	my.cayuga-cc.edu 1-800-609-8056
SOCIAL SECURITY ADMINISTRATION General Information	1-800-772-1213
ACCES-VR	(315) 428-4179